



**"BEST IN CLASS" ...Practices, Service & Products**

Jim Hauser  
CBMI  
5400 W. Rosecrans Blvd.  
Hawthorne, CA 90250

Dear Mr. Hauser,

It is with great pleasure that I am writing to commend your staff and team during a recent remodel of our home in Santa Clarita.

From start to finish, the CBMI staff (management and field) was always friendly, courteous, and respectful of us, one another, and the other trades working on site. The prosecution of work was always efficient and timely, and the CBMI team always synchronized with the other trades. Your staff always meticulously covered and protected their areas or work and the surrounding areas to make sure that nothing was damaged. All of the employees that worked at the house were knowledgeable, skilled, and frequently presented solutions to any encountered problems. The CBMI staff was also able to react and accommodate a very dynamic and difficult schedule (scope being added or deleted, along with schedule changes). The finished product is remarkable. Since completing the work, we have not experienced any problems or found any defects within a single detail of CBMI's scope of work. CBMI has certainly distinguished itself in the industry and exceeded our expectations. Your team is hands down the best combined quality and value we received during our remodel.

Thank you for all of your efforts and I look forward to working with you in the future.

Sincerely,

Glenn B. Purcell  
Chief Financial Officer